

## COVID-19 Update: April 3, 2020

- **COVID-19 Results** We received an additional 188 test results since our last update, including 86 positives and 101 negatives. Unfortunately, we learned of 1 additional death. We still have over 1,200 test results pending. We are also starting to track recovered cases as well, and we are pleased to report that we have had 6 patients extubated and a total of 152 patients recover.
- Drive-Through Screenings Nurses screened 479 callers through our coronavirus hotline system-wide over the past 24 hours, bringing the total to over 9,000. We collected swabs from 151 patients at our drive-through sites, bringing that total to over 1,600.
- Virtual Visits We continue to expand our telehealth capabilities, ensuring our patients can safely
  access the care they need. Today, we completed 118 virtual visits, bringing the total to 679 since we
  launched last week.
- Ortho Walk-in Clinic To assist our emergency department, Phoebe Orthpaedics is temporarily seeing patients on a walk-in basis Monday Friday 8:30 a.m. 7 p.m. for minor injuries such as lacerations, sprains, strains, possible fractures, casting, splinting, bumps and bruises.
- Unit Debriefs Our Chaplaincy Services and Employee Assistance Program will begin emotional debriefs next week to ensure team members are receiving the emotional support they need. Starting next Thursday, they'll be in the MICU waiting area on the 8<sup>th</sup> floor from 6 – 6:45 p.m. daily to provide a listening ear and assistance with decompressing for Phoebe Family members going home or starting a shift.
- Wear those Masks! Please remember, everyone should wear a mask when inside our hospitals at all times. Also, while patients do not have to wear a mask while in their patient room, we need to ensure they wear a masks at all times when outside their room – including transport.
- Mask and Face Shield Production Our mask production has temporarily slowed due to an elastic supply shortage, but we still managed to complete 1,873 masks today. Please remember these fabric masks should not be worn home. They are given out when you enter the building and should be dropped off in one of the marked receptacle bins on your way out of the hospital at the end of your shift.
- Button Bounty Do you have any large buttons (at least 1" in diameter) sitting around at home? We can
  put them to use! We're producing comfort straps to reduce the stress on your ears of folks wearing
  masks every day, and we need buttons for them. You can drop off buttons at Volunteer Services.
- **Rapid Testing -** We now have the ability to perform rapid COVID-19 tests in our main lab. We've been working on this more efficient testing option for a couple of weeks and now have the reagents and equipment in-hand to perform our own testing. However, due to a limited number of these rapid test kits, we will first focus on current inpatients awaiting results and patients being admitted.
- Heroes Work Here! Unfortunately, our COVID-19 battle still rages on, but the fight is not over. We must continue to support each other and find the energy and inspiration to continue to serve our community with the same amazing dedication we've shown over the last month. It is definitely true that heroes work here. Please enjoy this video that highlights some of the hardworking members of the Phoebe Family, and know that you are all #PhoebeStrong!

