Follow-up Calls for Patients tested for Covid-19:

If No results:

- 1. Have you checked your temperature at least twice in the last 24 hrs? Is it 100.4 or higher?
- 2. Have you developed a new symptom or worsening of previous symptoms? If so, what is new or worsening?
- 3. Are still practicing social distancing/isolation?
- 4. Remind to practice good hygiene (hand washing for at least 20 seconds, use of hand sanitizer, covering cough with tissue or coughing into elbow)

If Negative Result:

- 1. Notify patient that result is negative.
- 2. Remind to continue to practice good hygiene and practice social distancing because patient could still be exposed.
- 3. Contact their primary care provider for further recommendations concerning treatment of symptoms.

If Positive Result (to be called by Physician or APP):

- 1. Notify patient that result is positive.
- 2. Notify patient that we will notify their primary care provider.
- 3. Patient needs to self-quarantine for 14 days from the day they were tested.
- 4. Patient needs to practice hygiene
- 5. Needs to present to EC if they have worsening of symptoms (shortness of breath, cough).
- 6. Remind patient that we will be checking on them daily.